

SCOR Workshop

Optimizing Supply Chain Cost Efficiency with the Widely-recognized SCOR Model

The gateway to sustainable business in the volatile global economy

The drive towards greater operational efficiency and lower operating cost in today's challenging economy urges every supply chain professional to search for effective ways to design the roadmap to improving supply chain operations. Do you have the right tool to help determine what business processes to improve and how to improve them?

"By capitalizing on GS1 Hong Kong's expertise in SCOR, Tsit Wing was able to re-examine every process involved in its operation, from procurement and production to warehousing and distribution. Encouraging IMPROVEMENT over the company's supply chain reliability, responsiveness, flexibility and COST OF OPERATION have been seen."

Tsit Wing International Holdings Limited

"FMCG requires a very responsive, reliable and flexible supply chain. Through the SCOR workshop, we understood that it's a model that captures all supply chain processes from production to warehouse, from procurement to distribution, the model itself is a very comprehensive model. It also encourages company to measure its supply chain reliability, responsiveness and flexibility. It would be a model that aligned with FMCG requirement and model that worth to be recommended."

Amoy Food Limited

Real improvements in supply chain operations begin with the understanding of the framework of SCOR model and the methodology to implement SCOR in real life situations. SCOR workshop designed by the Supply-Chain Council provides the right answer.

What is SCOR?

SCOR, the Supply-Chain Operations Reference Model, is the recognized global standard diagnostic tool for supply chain efficiency. Developed and maintained by Supply-Chain Council, SCOR enables users to address, improve, and communicate supply chain management practices within and among all interested parties. The Supply-Chain Council (SCC) is a global non-profit consortium whose methodology, diagnostic and benchmarking tools help nearly a thousand organizations make dramatic and rapid improvements in supply chain processes. The Council now has closer to 1,000 corporate members and its membership consists primarily practitioners representing a broad cross section of industries, including manufacturers, services, distributors and retailers. Many Fortune 500 companies (including IBM, DuPont, Sony, and DHL) are members of Supply-Chain Council.

What is SCOR-P?

To further demonstrate the value of SCOR and document individual skill competency, the Supply-Chain Council is launching the SCOR Certification program. SCOR Certification demonstrates proficiency in understanding and implementation of the SCOR Model to drive supply chain improvements. Candidates who have completed both *SCOR framework* and *SCOR Implementation* training workshops based on the most current SCOR version (SCOR 9.0) are eligible to take the examination for certification.

Why SCOR Certification?

- SCOR-Certified Professional possesses a valuable set of supply-chain skills based on real-world techniques for measuring and managing a global supply chain, rather than on concepts.
- Creating an in-house pool of SCOR-Certified Professionals can help a company dramatically raise its proficiency in supply chain improvement.
- SCOR-Certified Professionals can help your customers tackle strategic supply chain issues and improve their supply chain efficiency by acquiring both supply chain process improvement methodology and ERP/CRM solutions.
- Certification provides a means to assess the skills and competencies of your personnel and recruits, and to evaluate the effectiveness of training.

Who should attend the workshop?

- ERP & CRM system integrators and consultants who need to streamline supply chain related business processes and uplift their customers' supply chain competencies and performance.
- Supply chain managers who need to define the roadmap to supply chain improvement and lead the implementation.
- BPR (Business Process Re-engineering) consultants who need strategic methodology to conduct process re-engineering for supply chains.

What you will get from the Workshop?

This is a 4-day workshop combining both SCOR 9.0 Framework and SCOR 9.0 Implementation. The workshops are conducted by certified SCOR trainers from GS1 Hong Kong who are the only certified trainers locally among the 30 certified trainers around the world.

SCOR 9.0 Framework (2 days):

- Understand the major components of SCOR—Plan, Make, Source, Deliver, Return—from a supply-chain perspective and how to use them to model supply-chains.
- Learn to choose the right supply-chain performance indicators for benchmarking and performance improvement.
- This course is a prerequisite to SCOR 9.0 Implementation.

SCOR 9.0 Implementation (2 days):

- In-depth training on how to perform a SCOR program.
- Understand SCOR Project Roadmap and how to produce key project deliverables for project-based or enterprise-scale SCOR implementation.
- Learn the basic information on SCOR roadmap, SCOR & Operations Strategy, SCOR & Material Flow, SCOR & Information/Workflow, and SCOR Development, Test & Rollout.
- Case sharing on hundreds of SCOR projects.

For more details about the workshop content, please refer to the Appendix.

Want more information about the workshop?

Free-of-charge workshop briefing is organized to help you better understand the Supply-Chain Council, the SCOR workshop and basic knowledge on SCOR model.

Language: Cantonese

Training Material: English

[Participants can receive up to 50% reimbursement from Vocational Training Council (VTC)] *

* Participant must secure a minimum of 75% attendance and hold a valid Hong Kong Identification Card.

	Date	Time	Venue	Fee
Free-of-Charge Workshop Briefing				
Workshop Briefing 0420	Apr 20	10:00 – 12:00	Conference Room, GS1 Hong Kong	Free of Charge
Workshop Briefing 0508	May 8	10:00 – 12:00		
Workshop Briefing 0519	May 19	10:00 – 12:00		
SCOR Workshop (No. of Seats: 10 per class)				
SCOR Workshop 0904	Framework Apr 16 - 17 Implementation May 6 - 7	09:30 – 17:30	Conference Room, GS1 Hong Kong	\$10,000
SCOR Workshop 0905	Framework Apr 18 & 25 Implementation May 9 & 16			\$10,000
SCOR Workshop 0906	Framework May 14 – 15 Implementation May 21- 22			\$10,000
SCOR Workshop 0907	Framework Jun 4 - 5 Implementation Jun 11 - 12			\$10,000
SCOR Workshop 0908	Framework Jun 18 - 19 Implementation Jun 25 - 26			\$10,000

About GS1 Hong Kong

GS1 Hong Kong is a not-for-profit, industry led organization to promote global standards, best practices and enabling technologies in the arena of global value and supply chain management. GS1 Hong Kong plays a leading role in promoting a set of common global standards to the local business community and providing a diverse range of business support services spanning from transferal of the latest supply chain knowledge and standards development, to professional consultancy services, e-commerce training, Electronic Product Code/Radio Frequency Identification (EPC/RFID), and Global Data Synchronization (GDS) implementation.

To reserve a seat for the **SCOR Workshop** or **Briefing Session**, please complete the following form and fax to 2861 2423 or e-mail to TinaHo@gs1hk.org.

Application Details

Name of participant	
Tel no.	
Email	
Fax	
Company Name	
Industry	
Title	
Address	
	<p>I would like to participate in the free-of-charge workshop briefing</p> <p><input type="checkbox"/> SCOR Workshop briefing (Apr 20 10:00 - 12:00)</p> <p><input type="checkbox"/> SCOR Workshop briefing (May 8 10:00 - 12:00)</p> <p><input type="checkbox"/> SCOR Workshop briefing (May 19 10:00 - 12:00)</p> <p>I would like to participate in the workshop</p> <p><input type="checkbox"/> SCOR Workshop 0904 (Apr 16 - 17 / May 6 - 7)</p> <p><input type="checkbox"/> SCOR Workshop 0905 (Apr 18 & 25 / May 9 & 16)</p> <p><input type="checkbox"/> SCOR Workshop 0906 (May 14 - 15 / May 21 - 22)</p> <p><input type="checkbox"/> SCOR Workshop 0907 (Jun 4 - 5 / Jun 11 - 12)</p> <p><input type="checkbox"/> SCOR Workshop 0908 (Jun 18 - 19 / Jun 25 - 26)</p> <p>* Please check the appropriate option</p>

For Enquiry Please Contact

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Workshop Content

Key areas covered in the SCOR Framework module

SCOR Framework Scope

- Scoping (Plan, Make, Source, Deliver, Return)
- Configuration (Make-to-Stock, Make-to-Order, Engineer-to-Order, Retail)
- Generic Activity (e.g. "Receive Material")
- Capturing a SCOR Model

SCOR Process Content

- Inputs, Outputs, Reasons, Metrics
- Geography, Organizations, Technology
- Business Rules and Business Practices
- Representation of Details – Swim Lane, Use-Case, Hierarchy

SCOR Metrics and KPI's

- Strategic Metrics (Level 1 – Customer Focused and Internal Focused)
- Diagnostic Metrics (Level 2/3 – Individual Process KPIs)
- KPI Selection and SCORcard Management
- Benchmarking

Best Practices

- Level 1, 2, 3 of Best Practices
- Best Practice Benchmarking & Maturity
- Relation to Technology
- Implementation

SCOR Implementation

- Four-Phased SCOR Implementation
- The SCOR Implementation Program Plan
- Case Studies and Value Propositions

Key areas covered in SCOR Implementation module

The SCOR Project Roadmap

- Analyze Basis of Competition
- Configure Supply-Chain
- Align Performance Across Levels
- Implement Change

Operations Strategy

- Competitive Performance Requirements
- Performance Metrics
- Supply Chain Scorecard
- Scorecard Gap Analysis
- Project Plan

Material Flow

- AS IS Geographic Map
- AS IS Thread Diagram
- Design Specifications
- TO BE Thread Diagram
- TO BE Geographic Map

Information and Work Flow

- AS IS Level 2, 3, and 4 Maps
- Disconnects
- Design Specifications
- TO BE Level 2, 3, and 4 Maps

Develop, Test, and Roll Out

- Organization
- Technology
- Process
- People