The next wave of e-commerce in HK: grocery shopping
电商新浪潮：雜貨網購

Celebrating GEL Club 1st Anniversary Cocktail
慶祝GEL「聚」一週年酒會

Hong Kong ICT Awards 2018 - Smart Mobility Award Concluded
香港資訊及通訊科技獎2018—智慧出行獎完滿落幕

Hangzhou Declaration in GS1 General Assembly
GS1全會的杭州宣言

Executive Connect 管理層專訪

A New Chapter for Dah Chong Hong
重組轉型 創新求變 大昌開創新紀元

Betty Leung
Head of DCH Hong Kong
Food Business
大昌行香港食品業務主管
梁佩貞

www.gs1hk.org
消费者对食品要求越来越高，背景及来源地、加工过程等数据需被透明地了解。港府推出全新手机应用程式「FoodSwitch HK」，通过扫描条码、配料表等预设标签，提供食品的营养评分，以及可与其他产品对比，帮助消费者做出健康选择。

食得安全「碼」上知

关于香港食品标准局

香港食品标准局成立于1999年，是本地的食品安全监管机构。自成立以来，我们一直致力于确保本地的食品安全。我们通过严格的检测和监控，确保本地食品符合安全标准。我们的使命是保障本地消费者的健康和安全。我们致力于通过科学和公正的标准，为食品企业提供指导和资源，以促进食品安全和可持续发展。
End-to-End Supply Chains

DCH represents over 600 food and FMCG brands distributing more than 15,000 products into three geographical segments, Hong Kong and Macao, Mainland China and other Asian markets. Betty described the DCH Food Business in three tiers of the supply chain: upstream, midstream and downstream.

DCH’s upstream business involves the processing, sourcing and wholesale of meats and beverages including hams, sausages, salmon, coffee and Ceylon tea. The group operates two multiple food processing facilities, Tai Luen Coffee Co. Ltd in Fo Tan and International Gourmet Foods in Yuen Long. Both have been accredited with the ISO 22000 and HACCP certification. Customers of the upstream business include restaurants, hotels, schools, Hong Kong style diner (Cha Chaan Teng) and even theme parks like Disney.

The midstream business is the largest in scale, and involves distributing various types of groceries including snacks, confectionary, dry goods and staples like rice and oil to retailers and caterers. This midstream agency distribution business is operated under Dah Chong Hong Limited, Sims Trading Company Limited, Integrated Market Services Asia Limited (IMSAL). The well-known DCH Food Mart represents the downstream or the retail business. The group currently operates over 50 DCH Food Mart stores. When asked how the group adapts to meet the changing consumer habits, Betty talked about the growth of online grocery. To stay current and meet the needs of its customers, DCH has been working with HKTVmall and other supermarket online platforms to sell products. Meanwhile, DCH also cooperates with e-commerce companies like T-mall and JD.COM in Mainland China to expand their business footprint. DCH has also introduced Alipay and other mobile payment systems at its point-of-sales to provide a more convenient shopping experience for consumers, actively integrating e-commerce platforms to establish an online-and-offline (O2O) experience.

Question - What do these popular brands have in common: Pocari Sweat, Tiger Balm, BRAND*5 essence of chicken, Cheer, Speedbox insect killing spray, Zanussi washing machines and Philco air-conditioners? Answer - DCH is the agency distributor for all these brands.

As a leading company in the Asian market with a business history of nearly 70 years, DCH has a diversified business portfolio, which extends across product categories to cover the four basic necessities of life. Ms. Betty Leung, the Head of DCH Hong Kong Food Business, explained that these business streams include 1. healthcare products, 2. food trading and retail, 3. the distribution of electrical products and 4. motor vehicles sales and logistics solution.

In the dynamic markets of Asia, changes in the market and consumer behavior can create a challenging business environment, particularly for the food business. How does DCH successfully compete in rapidly changing markets?
Fully Automated Healthcare Operations

In June 2016, DCH acquired LF Asia and introduced two new companies: IMSA and DCH Aura, to focus on consumer products and healthcare, respectively. With the acquisition, the DCH consumer products business has now expanded to 11 Asian markets. "As global consumers are aiming for healthier and more quality living, DCH’s healthcare products business in Asian markets continues to gain momentum," Betty said. "The process of consolidating the IMSA and Aura businesses to realize synergies is roughly completed, further enhancing our productivity and operational efficiency."
Have you slept on a smart mattress before?

Elite Beds, a Swiss luxury bed company, has developed a hospitality-based leasing model for its mattresses and related products that employs radio frequency identification technology to manage the use and condition of its beds. The system allows Elite Beds to invoice its hotelier customers at a monthly rate that matches the mattresses’ use. After offering the system for several years, the firm is now expanding to hotels throughout Europe, as well as partnering with another mattress maker in Mexico. What an amazing new business model based on IoT technology.

Source: RFID Journal
http://www.rfidjournal.com/articles/view/217028

First O2O delivery service by 7-11 in Japan

Seven-Eleven Japan will launch smartphone ordering for delivery in as little as two hours. It plans to be available in Seven-Eleven’s entire Japanese network of around 20,000 stores.

The service allows users to place orders 24 hours a day, selecting a delivery address and store to choose from 2,800 available products, including Japanese convenience store staples such as rice balls and bento lunch boxes. Fresh food delivery is presenting a new battleground for retailers, and the company is hoping for an edge in linking its market-leading retail store presence with online reach.

Source: Nikkei Asian Review
https://asia.nikkei.com/Business/Companies/Seven-Eleven-Japan-enters-online-market-with-food-home-delivery

Experience for yourself today how the RFID system is implemented at store-level at our brand new RFID Experience Center.

Located in Shenzhen, China, inside MAINETTI’s largest manufacturing facility, the Center offers a hands-on environment for interacting with the latest end-to-end retail services available.

The Center is divided into 2 sections for demonstrating different aspects and capabilities of an RFID system: a warehouse for inventory control, and a store-to-store mockup for general retail operations.

When you enter the warehouse section equipped with our handheld smart device, you will experience the convenience and speed of an RFID-assisted stock-in and stock-out process. Reading gates are installed at all the exits, providing accurate hands-free inventory management. Dedicated barcode printers for self-service RFID label creation are also available on location to illustrate the mobility and accessibility of the latest RFID technology.

The storefront section simulates a fully modernized and equipped medium-sized retail store, by implementing a speedy checkout POS system integrated with RFID and EAS technology. It is possible to see with your own eyes how stock data is processed by the system in real-time.

RFID is the ultimate tool for ensuring efficient and accurate inventory control. A store-wide stock-take with RFID-tagged items can now be done in minutes. With faster turnaround inventory data available, management can reduce out-of-stock periods, which in turn boosts profits through higher on-shelf availability. Furthermore, the information collected enables a detailed trending analysis for product profiling and optimising product displays and placement in-store.
Scan to know the expiry date of bread
掃條碼即知麵包過期

Food Safety Forum
食品安全論壇
食品安間新時代: 提升食品安全之數位體驗
和創新年代

3 Reasons to Join

Rich and inspiring content from Government and leading firms
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 Keep abreast of the latest food safety issues

For Inquiry, please contact
Mr Ng at Tel: (852) 2863 9753
Email: food@gs1.hk.org
Website: www.gs1.hk/events/food-safety-forum-2018

The Uberization of the last mile
速遞公司也要共享最後一里

Offering fast, same day or next day delivery has become an expectation for many online shoppers. But it’s a huge challenge for logistics companies, especially in big cities. DHL launched Parcel Metro, a new, flexible and fully visible solution for urban deliveries in cities like New York, Los Angeles and Chicago.

The new service creates a virtual delivery network of local and regional delivery vendors and crowd-sourced drivers and vehicles to ensure maximum flexibility and capacity over the last mile. It does this via a software platform, which selects drivers that offer the appropriate service levels and sufficient capacity on specific routes and which meet the company’s quality standards, like Uber driver delivering the parcels.

The service is available in over 100 cities in the US, with plans to expand to other regions in the coming months.

Source: thefutureofecommerce.com/the-uberization-of-the-last-mile/
The next wave of e-commerce in HK: grocery shopping

"The Outlook of e-commerce in Hong Kong" report 2017 edition revealed that more Hong Kong consumers are shopping online in 2017 comparing with 2016, with entertainment and books showing the biggest rises (12% and 13%), and yet Food & Beverage showed relatively flat growth.

Danny Shum, CEO of online grocery store Ztore, believes that the potential of e-commerce in Hong Kong is huge, because he noticed that e-commerce makes up only two to three percent of Hong Kong's retail market.

When Shum established Ztore in 2015, Hong Kong's online grocery market was dominated by a handful of local players. He knew the company had to be different in order to gain a foot hold in the competition.

Ztore develops all the software it uses in-house as part of Shum's broader strategy to create a unique identity.

Ztore's selection of groceries brands is also unique: some home-grown, some legacy, some organic and some supporting fair-trade. Some brands are so old that they do not even have a barcode, which requires manual stock-take instead of barcode scanning to go through the delivery and supply chain process. The company helped the legacy brands to take the first step in digital transformation by referring GS1 HK to apply for a barcode, greatly reducing the labor cost and greatly enhancing the workflow efficiency.

Ztore focuses on the 28-45 years old customer segment who tend to buy in smaller volume. This allows the company to stock fewer items compared to some of its industry peers, which, in turn, reduces warehousing costs.

Shum's team uses social media effectively to engage with customers, not only for promotion but collecting suggestions from consumers, accumulating a large, loyal customer base.

Shum believes with all the advanced, fancy technology nowadays, the company's top priorities remains focus on the user-friendliness of its website and the customer service experience it delivers. He believes they are the core values of any retail businesses.

2017年香港電子商務消費者調查顯示，香港的網上消費比例於2016年顯著增加，其中以休閒娛樂和業務的增幅最大，分別達12%和13%，而食品和飲料業務則相對穩定。

Ztore CEO Danny Shum believes the potential of e-commerce in Hong Kong is huge, because he noticed that e-commerce makes up only two to three percent of Hong Kong's retail market.

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GS1 General Assembly in Hangzhou

GS1 Annual General Assembly was successfully held in Hangzhou on 15 May. Tian Shihong, Deputy Chief Administrator of the State Administration for Market Regulation (SAMR) and General Administration of Standards and Regulations Center, Chenghai Zhang, President & CEO of GS1 China, and Han Jianping, former Deputy Director, Department of International Cooperation, General Administration of Quality Supervision, Inspection and Quarantine, and other Chinese officials met with GS1 President and CEO Miguel Lopera and Executive Vice President Mike McNamara for exchange.

Chief Tian said the new generation of technology, industry transformation and digital economy brought new challenges and demands for international barcode standards. SMAR will continue to focus and support the development of the GTIN initiatives, while promoting the application of GS1 standards in the Belt and Road Initiatives (BRI) and fostering the harmonisation of global product data.

The signing of "Hangzhou Statement" is one of the highlights in the Assembly, which signifies the strengthening of the cooperation of GS1 along the BRI countries. It will then unlock the power of GS1 standards in facilitating cross-border trade, and encourage the development of GTIN in global trade.

The Assembly also see an in-depth conversation among senior executives from GS1 China, its supervising organizations and GS1 Global, discussing and exchanging opinions on the topics like global supply chain standards, promotion of GTIN standard and other technical issues.

Highlights of the Hangzhou Statement 「杭州宣言」重點

- Improving supply chain efficiency and trade facilitation 改善供應鏈效率及貿易便利化
- Promoting the global e-commerce development and interoperability and transparency of transactions, 推動全球電子商務發展，促進交易的互操作性及透明度
- Supporting a global standardised traceability system for food safety and consumer trust, 支持全球標準化可追溯系統，保障食品安全及消費者信心
- Enhancing the healthcare supply chain and patient safety 協力發展供應鏈及病人安全
- Strengthening cooperation in global data standards 加強全球數據標準的互惠合作
Celebrating the 1st Anniversary of GEL

Around 80 GS1 HK corporate leaders enjoyed a fun night out with exclusive networking opportunity from elites across industries at the anniversary of GEL cocktail party. An incredible experience, the attendees all look forward to more such gatherings!

近80位GS1 HK的企業會員領袖級成員齊出席GEL「聚」一週年慶會，在輕鬆交談，惺惺相惜的交流中度過一個歡愉的晚上，出席者都非常期待下一次聚會。
The ICT Superhero League: Hong Kong ICT Awards 2018 - Smart Mobility Award
ICT界英雄聯盟：香港資訊及通訊科技獎 - 智慧出行獎

As the lead organiser of the “Hong Kong ICT Awards 2018: Smart Mobility Award”, GS1 HK received over 70 innovative entries from different sectors, for the new Award category with streams of Smart Logistics, Smart Transport and Smart Tourism. Organised by GS1 Hong Kong and steered by Office of the Government Chief Information Officer, the Smart Mobility Award Presentation Ceremony was held on 30 March, whilst the Award Presentation Ceremony for all eight categories of Hong Kong ICT Awards 2018 was organised on 4 April, where the Grand Awards was announced and presented. Congratulations to all the local winning companies for your outstanding innovations, you serve not only as role models, inspiring our youth, but also showing them the way to a future that will surely reward us all.

香港資訊及通訊科技獎作為2018年「香港資訊及通訊科技獎－智慧出行獎」的策籌機構，一共收到70份不同類別的創新作品，鼓勵智慧物流、智慧運輸及智慧旅遊三個類別獎項。

由香港貿發局協辦、政府資訊科技總監辦公室策劃的2018香港資訊及通訊科技獎「智慧出行獎」頒獎禮在3月30日舉行，而籌集八個類別獎項得主的頒獎禮則在4月4日舉行，同場宣佈2018香港資訊及通訊科技獎的全年大獎得主。恭賀所有本地獲獎公司，你們不但為青年樹立榜樣，更開拓及大展未來。

1 Mrs Carrie Lam, Chief Executive of HKSAR Government, visited the booth by BPS Global Holdings Ltd. (Gold Award of the Smart Mobility category) which featured DKSJ Hong Kong Smart Automated Warehouse Solution. 香港特別行政區行政長官訪問多位參展商的參展商攤位，以人民的智慧物流、自動化倉儲系統為例。

2 Ms Anna Lin, Chief Executive of GS1 HK, attended the Award Presentation Ceremony, with the responsible judging panel of the Smart Mobility Award. GS1 HK頒獎典禮上與多位獲獎商務的評審委員的合影合照。
GS1 New Management Board
GS1新一屆董事局成員

GS1 announces the appointment of Kathryn E. Wengel, Worldwide Vice President & Chief Supply Chain Officer at Johnson & Johnson, Management Board Chair and Renaud de Barbut, Chief Information Officer France at Carrefour, as Management Board Vice-Chair.

Together with these appointments, GS1 welcomes four new Members that are joining its Management Board:

- José G. Loaeza Herrera, Vice President of International Business at Grupo Exito;
- Kerry Pauling, Senior Vice President and Chief Technology Officer at Walmart International;
- Martin Reintjes, Member of the Executive Board at Dr. Oetker Nahrungsmittel KG;
- Rob Reinkutak, Group Product Manager at Google LLC.

The community of GS1 Member Organisations approved these nominations at its annual General Assembly meeting which took place in Hangzhou (China). The new term of management board is shown below:

Mike McNamara
Executive Vice President, Chief Information & Digital Officer, Target Corporation

Mark Alexander
President, Americas Sustained Meals and Beverages, Cardinal Health Company

Mark Batenick
Chief Executive Officer, IGA, Inc.

Rakeet Blyani
Joint Managing Director, Future Retail Ltd.

David Cailea Urry
CEO, GSI India
Ruben Calólico
CEO, GSI Argentina

Bob Carpenter
Chief Executive Officer & President, GS1 US

Renaud de Barbut
Chief Information Officer France, Carrefour - GSI, Vice-Chair

Cameron Geiger
Senior Vice President, Logistics Services, Walmart Stores

John Gilbert
CEO Supply Chain and Member of the Board of Management, Deutsche Post DHL Group

Samir Ramzy Ishak
Group Vice-President of Operations, Abu Dhabi

Sunny Jain
Vice President Core Consumables, Amazon

Xiao An Ji
Chairman, Beijing Huaxian Group

Chris Johnson
Executive Vice-President - Network Business Excellence, Nevis 5 A

Phillippe Lambotte
Senior Vice President Global Supply Chain, Mettl Inc

Miguel A. Lopez
President and Chief Executive Officer, GSI Global Office Ex-officio

Meirnud Luger
Member of the Board of Management, B. Braun Melsungen

Gary Lynch
CEO, GSI UK

Ravi Mathur
CEO, GSI India

Amir Mashouf
Vice President of Structured Data, elate

Daniel Myers
Executive Vice President, Global Integrated Supply Chain, Mondelz International

Julio Nemeth
President, Global Business Services, The Procter & Gamble Co.

Hidenori Osano
Vice President & Executive Office, Senior Chief Officer of IT Innovation, AERON Co., LTD

Maria Palazzolo
Executive Director and CEO, GSI Australia

Joseph Phl
President, LF Logistics

Chris Reesweber
Sr. Vice President of Industry & Government Affairs, The J.M. Smucker Co.

Timo Salzieder
CSO & CIO at METRO AG and Member of the Metro Caren & Group Opening Boards, METRO AG

Steve Schuckenbrock
CSO, CROSSMARK

N. Arthur Smith
CSO, GSI Canada

Lin Wan
Senior Vice President, Alibaba (Alibaba Group)

Kathryn Wengel
Worldwide Vice President & Chief Supply Chain Officer, Management Committee Member, Johnson & Johnson Chairman

Changhui Zhang
CEO, GSI China

* Mr. Joseph Phl is the Chairman of GSI HK

GS1 Global Forum 2018 Concluded
2018年度GS1全球高峰會完滿結束

More than 830 representatives from GS1 Member Organisations in 95 countries (more than the Winter Olympics which involved 92 countries) gathered at Brussels, Belgium from 26 February to 2 March to attend the GS1 Global Forum this year. C-suite executives and speakers from Carrefour, Google, Johnson & Johnson, J.M. Smucker, MIT, World Health Organisation etc., were invited to share on several topical plenary sessions. Topics included making healthcare safer, more efficient and more effective, connecting the digital and physical worlds in retail, and other strategic topics.

To know more, please visit 詳情請瀏覽:
https://forum.gs1.org/
GS1 Hong Kong welcomes the following new members

(Alphabetical order / 依英文名称字典序)

39. EFLY TECH (HKG) LTD

40. GAO, AHMED TEXTILE MILLS LTD

41. GAUR, AHMED TEXTILES LTD

42. GEMMILSE LTD

43. GEMSTONE BUDDHA COSMETICS LTD

44. GENEX TECH LTD

45. GENXION TECHNOLOGY (HK) LTD

46. GHICHI, A.E., TRADING LTD

47. GHISLAIN CHAMPION LTD

48. GLOBAL TECH & ELECTRO PRODUCTS LTD

49. GLOBAL TREND AUTOMOTIVE LTD

50. GLORIA 5% INTERNATIONAL GRUPLTD

51. GLORIA 5% LIMITED

52. GOLD FIELD PRODUCE & SERVICES CO LTD

53. GORBAN KOREAN FOOD PRODUCTS CO LTD

54. GROZER TECHNOLOGY LTD

55. GREEK COFFEE LTD

56. GRYCE LTD

57. HCCT LTD

58. HCHM LTD

59. HDG GROUP LTD

60. HAWAIAN HOLIDES (HK) COSMETICS LIMITED

61. HAXCO (CHINA) LTD

62. HEBEI KAIHAI FOOD INDUSTRY LTD

63. HEBEI SHUAI TIAN HEALTHCARE CO LTD

64. HEBEI SHUAI TIAN BEAUTY CO LTD

65. HECO INTERNATIONAL (HONG KONG) LTD

66. HEDO (HONG KONG) LIMITED

67. HELLO FUSION LTD

68. HELLO FUSION LTD

69. HENKEL (HONG KONG) LTD

70. HERBTECH LTD

71. HONG KONG AFRICAN MATERIALS & CHILD PRODUCTS LTD

72. HONG KONG ANTI AGE CO LTD

73. HONG KONG APPLIED ARTS LTD

74. HONG KONG APPLIED SCIENCE LTD

75. HONG KONG APPLIED TECHNOLOGY LTD

76. HONG KONG APPLIED TECHNOLOGY LTD

77. HONG KONG ARMS PAINTING LTD

78. HONG KONG ATTRACTIONS LTD

79. HONG KONG AUTOMATION LTD

80. HONG KONG BEAUTY CO LTD

81. HONG KONG BEAUTY CO LTD

82. HONG KONG BUSINESS ASSOCIATION LTD

83. HONG KONG BUSINESS ASSOCIATION LTD

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191. HONG KONG CHEMICAL MILLS LTD

192. HONG KONG CHEMICAL MILLS LTD

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162. KMS TRADING (PTE) LTD
163. KOREA PAINT (HONG KONG) LTD
164. KSS MEDICAL (PTE) LTD
165. LABJANAXON BEAUTY LTD
166. LEISURE INDUSTRY CO LTD
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170. LIFE ESSENTIALS (HONG KONG) LTD
171. LIMO (HONG KONG) LTD
172. LONO GROUP LTD
173. LONGTAN INTERNATIONAL REGENERATIVE NUTRITION LTD
174. LOYAL HEALTHY INTERNATIONAL LTD
175. LU GROUP (HKG) LTD
176. MAC (HONG KONG) LTD
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180. MACPAG (HKG) LTD
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186. MIRANO LTD
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188. MUIRCE LTD
189. MUIRCE LIMITED (HONG KONG)
190. MW&CO LTD
191. NAIYAN GROUP (INTL) LTD
192. NAOKI INDUSTRY CO LTD
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201. PARKWAY LICENSE (HONG KONG) LTD
202. PARKWAY licenses & investments LTD
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205. PHIL HONG (INTERNATIONAL) LTD
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207. POMOLI AND METAL INDUSTRIAL LTD
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247. THAI SWEET DYNASTY FOOD SCIENCE LTD
248. THT (HONG KONG) LTD
249. TGR (HONG KONG) LTD
250. VAYO CONCEPT
251. VACENT EUR MEDICAL DEVICES LTD

Business Connect

Australia Surprise (Int'l) Group Co Ltd is committed to developing high-quality women’s care products with its own top-notch R&D team, taking a leading role in women’s health and hygiene industry. “Surprise” is one of the company’s high-end sanitary product brand and won the honour of “Chinese Famous Brand” and “Hot Brands in Chinese Sanitary Industry”.

Mr. Chen Di Huai, Manager of Australia Surprise
澳亞嶸驚瑞管理顧問先生

Mr. Di New, CEO of Swiss Bonaafide
瑞士博納費德聯合創始總經理
Extensive Members’ Support on REAL VISIBILITY solution

REAL VISIBILITY方案獲各行業信賴

In the short time that GS1 Hong Kong launched REAL VISIBILITY solution, it already garner confidence and support from our corporate members across different industries. Companies, including pre-packaged food manufacturers, Chinese herbal and western health supplements providers, luxury apparel, jewellery and handbag brands, skin care retailers, and high-end smart phone accessories providers, started adoption of REAL VISIBILITY solution.

REAL VISIBILITY solution offers multiple functions, for example authentication, traceability and providing insights: on one hand, consumers can easily verify product authenticity by a simple mobile scan and to access up-to-the-minute product information; on the other hand, brand owners can increase consumer trust on its products, while engaging and understanding better their customer preferences by collecting the scan data.

Consult us today and ensure your brand be safeguarded and trusted!

REAL Visibility
Know Your Products • Know Your Customers

GS1 HK WeChat Official Account

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User will be directed to our e-commerce platform on JD.com to buy our members' products, unlocking the purchasing power of billions of users!

For members who like to join us on our WeChat Official Account, please contact:
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“Trusted Discount Zone” helps members promote their latest products and best discount offers, raising sales volume.

Want to know how barcode helps every aspect of your business and the way to apply for a barcode or our solutions, look here.

to the service
The Icon for Food Safety

To ensure food safety, a complete traceability procedure is necessary. GS1 HK setup booth in Causeway Bay, Mong kok and Tsim Sha Tsui from 26 April to 1 May to promote Quality Food Traceability Scheme with very welcoming responses from the public.

The promotion will be held again from 30 Jun - 8 Jul at the below location, participants will be gifted with a pack of Vitadrink or SensaCools (while stock lasts). Don't miss it!

食品安全，不必要的程序非可有，全球食品安全貼心遊走，GS1 HK HK in Review

GS1 HK Academy First e-Learn Lesson

The GS1 HK Academy has launched its first e-Learn course for free to help members and the industry professionals acquire latest knowledge and best practices on supply chain management. The first video lesson, offered by Ms. Heidi Ho, our Principal Consultant of Supply Chain Management Professional Services (SCMPS) team, will give an overview of how to realize product traceability to increase consumer trust.

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加入『貼心企業』建立信心品牌

消費者對品牌的認同和信心，對品牌長遠發展而言至為重要。貼心企業嘉許計劃至今已踏入第八屆，表揚超過156家貼心待客的企業。希望透過嘉許以消費者為先的企業，鼓勵企業提升產品和服務水平。

立即參加計劃，成為業界模範，顧客信心之選！

貼心企業2017一覽

獲嘉許企業

歡迎查詢
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