

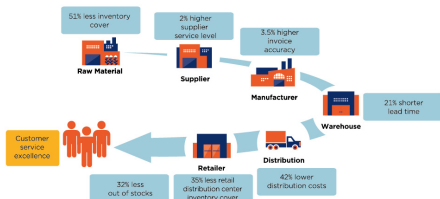
GS1 Hong Kong

# Boosting Efficiency and Profitability with GS1 Supply Chain Management Professional Services



# The importance of Supply Chain Management (SCM) in differentiating a company as a leader or a lagger has never been greater nowadays.

Supply chain management involves optimising your operations to maximize both speed and efficiency. It is essential to company success and customer satisfaction. The IBM case below illustrates best: the technology giant applies GS1 Global Standards in its supply chain and results in substantial impact.



Source: Make your supply chain more efficient by using GS1 Global Standards. IBM 2011

## The Supply Chain Management Professional Services (SCMPS)

GS1 Hong Kong Professional Consultancy Services team helps companies across a range of industries to:

-  **Understand** the business opportunity and operational challenge they are facing
-  **Remove** supply chain barriers and bottlenecks, so as to increase supply chain productivity and efficiency
-  **Lower** business costs, uplift company profitability
-  **Enhance** customer fulfillments and satisfaction
-  **Incorporate** SCM best practices and **optimise** their supply chain operations.

SCMPS leverages on a **worldwide network** of global expertise and standard-based infrastructure framework, coupled with **local implementation experience**, to help Hong Kong enterprises like yours to adopt best practice in SCM.

SCMPS also offers you robust solutions using **GS1 standards** and the latest **RFID/ IoT technologies** in meeting the evolving needs of your business processes.

# Assessment Tools on Supply Chain Management

**GS1 HK adopts 3 assessment tools to diagnose company's process gaps.**

## 1 Supply Chain Operation Reference Model (SCOR®)

The SCOR model enables users to address, improve and communicate supply chain management practices within and between all interested parties in the extended enterprise.



Above : SCOR model uses "plan, source, make, deliver and return" to satisfy a customer's demand.

The SCOR model empowers you to:

- 1 Analyse the current state of a company's processes and goals
- 2 Quantify operational performance
- 3 Compare company performance to benchmark data

SCOR has developed a set of metrics, so that companies can understand their process gaps and performance against industrial best practices. To know more about SCOR, please scan the QR Code



## Who should adopt

“

Designed as a cross-industry, standard diagnostic tool, it is especially suitable for **multinational company** that has business activities in more than one country.

”

Use cases of SCOR: A-fortane, Café Deco, Pricerite, Swire, Tsit Wing

## 2 Supply Chain Maturity Model (SCMM)

The SCMM aims to help companies effectively assess their readiness in adopting SCM best practice and carefully guides them through the enhancement process, thus enabling them to move up the SCM ladder.



SCMM defines the characteristics and most widely-adopted best practices in 7 supply chain operational areas. GS1 Hong Kong Professional Consultancy Services team will help the company identify where it is standing now, in order to move up for more advanced level processes integration and optimisation.



## Who should adopt

“

This SCMM is more suitable for **medium-scaled company**.

”

Use cases of SCMM: 3-Med, Amytel, Forewide, Kwong Wah, Sa Sa Cosmetics

### 3 GS1 Global Traceability Conformance (GTC) - Control Points & Compliance Criteria

The GS1 Global Traceability Conformance-Control Points and Compliance Criteria is a tool developed for continuous improvement of traceability systems using global standards. It helps company to ensure the required data and information is recorded and is reflected along the supply chain, from point of production to customer.



The GS1 GTC Checklist complies with:



ISO 22005



ISO 9001



HACCP



FSSC



IFS



SQF

To know more about GTC, please visit



## Who should adopt

“ It has been designed to review and apply for the existing traceability systems in manufacturing organisations, producers/handlers and providers of product supplies and services to the **food supply chain**. ”

Use cases of GTC: Aeon, Café Deco, City of Dreams, DCH Logistics, Getz Bros & Co., Hop Hing, Kowloon Dairy, Maxims, Sun Fat Heung, Swire

## Who we worked with



## Endorsement

*"We can measure and understand the status and performance in every step of our supply chain processes, effectively raising our visibility and offer valuable information for future decision making."*

CAFE DECO GROUP 

*"Standardising our supply chain processes as well as RFID implementation assists us to achieve accurate and effective inventory management, which turns out to be an estimated of a minimal of 20% savings on supply chain."*



*"The supply chain standards and standardised processes provided by GS1 HK prepare us to go beyond Hong Kong market and strengthen our position in China. By adopting global traceability standards, not only are we benefited from the reputation and image as a trust-worthy service provider, but also helps us secure our business relationship with leading buyers, as well as contributing to a 20% cost savings on supply chain"*



# Tsit Wing achieved overseas expansion with GS1 HK SCMPs



## Opportunity:

In order to support business growth and overseas expansion, Tsit Wing employed GS1 HK to review its entire supply chain processes and assess how closely they aligned with its expansion plan by using the Supply Chain Operations Reference (SCOR\*) model.



## Solution:

GS1 HK provided a 3-phase project management approach for Tsit Wing in examining the functional management of procurement, production, warehouse and distribution processes as well as information flow management.



## Deliverables:

- +As-is Process Report-Identified performance gaps between the current and the required key metrics
- +To-Be Process Report-Identified process disconnects, drivers of inventory and projects required for improvement
- +Project Portfolio-Prioritized proposed projects based on potential impact and amounts of effort/risk

## Project Management

### PHASE 1

Project Initiation  
Project Scoping

### PHASE 2

Process Consultation  
"As-is" Study  
"To-be" Design

### PHASE 3

Implementation  
Implementation Consultation  
Project Management



## Major Achievements:

- A 30% cost-saving in the first year;
- A standardised procedure in place for replication in other countries, thus increasing workflow and manpower efficiency;
- Develop a prestigious, consistently high quality image on their supply chain management;
- Garnered overseas buyers' trust with standard-based solution.

## Why work with GS1 HK



Certified top-notch professionals with local & global expertise to help customised strategy specific to your unique business needs.



Assorted assessment tools to meet the needs of companies in different scale, industries and supply chain issues.



Scalable world-class solutions and change management strategy to support achieving business objectives.

## Looking for a solution? Connect with us via

Email: [scmps@gs1hk.org](mailto:scmps@gs1hk.org)

GS1 Hong Kong Supply Chain Management  
Professional Services Team (SCMPS)



GS1 Hong Kong hosts a wide spectrum of training courses and workshops, to know more,  
please visit: <https://www.gs1hk.org/events/upcoming/all>

GS1 Hong Kong

22/F, OTB Building, 160 Gloucester Road, Wanchai, Hong Kong

Tel: +852 2861 2819

Fax: +852 2861 2423

Email: [info@gs1hk.org](mailto:info@gs1hk.org)

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